

Medco Sends Incorrect ID Cards

To: All AFTRA Health Plan Participants

In the last week Medco, the AFTRA Health Plan's prescription drug provider, mailed out an incorrect ID card to everyone covered under the AFTRA Health Plan. The card contains outdated information about your medical network and the provider you must call to pre-certify medical admissions. For the correct information, please use the new CIGNA/Prudent Buyer Plan ID card you recently received, or contact the AFTRA Health Plan's Participant Services department at 1-800-562-4690.

You may continue to use the current Medco card for prescription drug, dental and mental health/chemical dependency services only. A new ID card will be mailed by Medco in the next few weeks. If you have questions, please contact Participant Services at 1-800-562-4690.